

Contact

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www.linkedin.com/in/christopher-burt-cv (LinkedIn)
github.com/SeeBurtOh (Portfolio)

Top Skills

AI Agents
Agentic Automation
Voice AI

Certifications

Salesforce Certified AI Associate
Salesforce Platform App Builder
Salesforce Certified Advanced Administrator (SCAA)
Salesforce Sales Cloud Consultant

Christopher Burt

AI Automation Engineer @ PingIdentity | AI Specialist
McLean, Virginia, United States

Summary

As an AI Automation Engineer at Ping Identity focused on the practical, hands-on work of bringing artificial intelligence into the enterprise. Building on an eight-year foundation as a Solution Architect at Salesforce, Slalom and other firms, my work bridges the gap between experimental AI and scalable business solutions. As a Cornell alumnus, I combine strategic architectural thinking with the deep software engineering required to make AI reliable in production. In my day-to-day work, I design and orchestrate multi-agent systems that can reason, plan, and execute complex tasks independently. Using Python as my primary language alongside frameworks like LangChain, LlamaIndex, and CrewAI, I build Retrieval-Augmented Generation (RAG) applications that connect foundation models—such as OpenAI and Claude—to secure enterprise data. I specialize in giving these agents "hands" by integrating them with platforms like n8n, Salesforce, Glean and Slack via APIs, allowing them to automate workflows and take real action. Beyond just building the models, I manage the critical governance and rollout of these systems. This involves advanced context engineering, continuous integration and deployment (CI/CD), and model monitoring using tools like LangSmith. You ensure that the AI lifecycle prioritizes data privacy, strict access controls, and safety, successfully taking intelligent systems from proof-of-concept to secure, enterprise-grade production.

Experience

Ping Identity
AI Automation Engineer
February 2026 - Present (5 months)
Denver, Colorado, United States

Salesforce
Solutions Architect
December 2021 - February 2026 (4 years 3 months)

McLean, Virginia, United States

Slalom

Consultant

August 2022 - March 2023 (8 months)

Tysons Corner, Virginia, United States

Acumen Solutions

Senior Consultant

October 2018 - August 2022 (3 years 11 months)

Washington D.C. Metro Area

North of Now

Chief Operating Officer

September 2015 - August 2016 (1 year)

Los Angeles, California, United States

North of Now is a production company dedicated to creating socially conscious content that helps spread awareness of crucial changemakers in today's society. As COO I oversaw the day to day operations of the firm, overseeing 15 employees and managing our company data within a product I had never heard of; Salesforce. Little did I know that I just found the technological love of my life!

Gabelli Asset Management

Senior Analyst

January 2013 - July 2015 (2 years 7 months)

GAMCO Investors, Inc. is a well-known diversified asset manager and financial services company with approximately USD 37 bn AUM. The company's investment services are primarily offered through its subsidiary GAMCO Asset Management Inc, which manages separate accounts for high net worth individuals, institutions, and qualified pension plans, and through the Company's role as advisor to a family of Mutual Funds. The company's asset management businesses are supported by Gabelli & Company, Inc., an institutional broker/dealer. Gabelli & Company, Inc. publishes investment research which is one of the key elements of GAMCO Investors, Inc.'s success. G.distributors, LLC distributes the mutual funds managed by Gabelli Funds, LLC and Teton Advisors, Inc. In addition through its subsidiary Gabelli Securities, Inc., the Company serves as general partner or investment manager in a number of limited partnerships with varying investment objectives.

DP Holding SA

Senior Portfolio Manager

January 2011 - January 2013 (2 years 1 month)

Geneva based Single Family Office (SFO) with over 2 bn USD under management focused on Real Estate, Media, Retail and Alternative Energy

Education

Cornell University

B.A., Government, Econ · (2006 - 2010)

Georgetown Preparatory School

· (2002 - 2006)